## FOREST ESSENTIALS

## **RETURNS NOTE**

Need to return something? We want you to feel confident about shopping with us - you can return any product in its original condition within 14 days from delivery.

It's easy, simply follow the instructions below:

- 1. Fill in the table below, together with your details (please ensure you include your order number and a reason for return).
- 2. Enclose this form with the written details of the item(s) you want to return and our service team will take it up as a return request.
- 3. Please mail the form to place a returns request at 28 James Street, Covent Garden, London. Zip: WC2E 8PA, United Kingdom.
- 4. Our service team will get in touch with you for obtaining more information regarding the item(s) you want to return and will initiate the process accordingly.

PLEASE NOTE: For faulty or damaged products, incorrect orders or any other issues not covered in

the table below, please contact Customer Services using the contact information at the bottom of this form.

Name:

Email Address:

Phone Number:

Address:

Order Number (on your dispatch note):

Product Code	Product Description	Quantity to be Returned	Return Code*

<sup>\*</sup>Reason for return code: A - Unhappy with product, B - Product not as hoped, C - Product ordered in error, D - Other (please state).